



## Veteran's Gateway

The first point of contact for veterans seeking support.

Over **2,500** military charities exist.

Service launched in response to **Lord Ashcroft's 2014 Veterans' Transition Review**, which called for the confusing **support system for veterans to be simplified** to:

- One 24/7 contact centre
- Single free Phone number
- A website address
- Instant client transferrals to appropriate person
- Easy to find global help



### Call Us 0808 802 1212

Speak to an advisor at our contact centre. Lines are open 24 hours a day, 7 days a week.



### Email

Click here to connect with an advisor at our contact centre by email to get help and support online.



### Text 81212

Provide your details by text message and one of our advisors will be in touch as soon as possible



### Live Chat

Connect with an advisor at our contact centre to get advice and support at any time, 7 days a week





## Collaborative Working

We put veterans and their families in touch with the organisations best placed to help with the information, advice and support they need – from healthcare and housing to employability, finances, personal relationships and more.

“Veterans’ Gateway will make it easier for veterans to get the support they need, from whoever is best able to provide it. No matter how complex their needs, working together we can do more”

Charles Byrne, Director General of The Royal British Legion.

Providing direct access to information, advice and support for veterans and their families provided by a wide range of partners.



Housing



Employment



Finances



Living



Mental



Physical

independently wellbeing health

### CONSORTIUM OF ORGANISATIONS INCLUDING



## REFERRAL PARTNERS

There is a huge network of organisations supporting the Armed Forces community – Veterans Gateway makes it quick and easy to find the right one by being your first point of contact.

