**Consultation survey**

**Ceredigion County Council's new Hackney Carriage and Private hire Policy 2024**

Ceredigion County Council's new Private Taxi and Private Hire Vehicle Policy 2024 has been updated in line with the Welsh Government's new All Wales Policy. We welcome input from our taxi drivers, taxi companies, stakeholders, agencies and the general public. Please feel free to share this survey with anyone interested in the new policy.

1. Do you believe that the new policy is proportionate and practical for ensuring passenger, driver and other road users' safety?

Strongly Agree

Agree

Neutral

Disagree

Strongly Disagree

1. What aspects of the Policy do you think will have a positive impact and why?
2. What aspects of the Policy do you think will have a negative impact and why?
3. The Council propose that it will not licence any vehicle to be used as a hackney carriage or private hire vehicle if it has been rated as a Category A, Category B, Category C, Category D or Category S Salvaged vehicle (write-off). Do you agree with this proposal?

**Yes** **No**

1. If you answered No, please explain your answer and include any further information or proposal below.
2. The Council will not renew any licence to use a vehicle as a hackney carriage or private hire vehicle if the relevant vehicle has been become rated as a Category A, Category B, Category C, Category D or Category S Salvaged vehicle (write-off for insurance purposes) after the date on which the vehicle was first licensed by the Council. Vehicles rated as a Category N Salvaged vehicle (insurance write-off) may be re-licensed provided the applicant or owner has provided an appropriate engineer’s report (approved by the Licensing Authority) which verifies the standard of repairs. Do you agree with this proposal?

**Yes** **No**

1. If you answered No, please explain your answer and include any further information or proposal below.
2. Do you think that this new Policy will enhance the service that our Taxi trade provides to their customers / passengers?

Strongly Agree

Agree

Neutral

Disagree

Strongly Disagree

1. If you disagree or strongly disagree, what would you recommend and why?
2. Do you think that this new Policy will enhance the safety of travelling passengers?

Strongly Agree

Agree

Neutral

Disagree

Strongly Disagree

1. If you disagree or strongly disagree, what would you recommend and why?
2. Do you think the new Policy will enable better employment opportunities?

Strongly Agree

Agree

Neutral

Disagree

Strongly Disagree

1. If you disagree or strongly disagree, what would you recommend and why?
2. Do you think the new Policy supports a sustainable, green and well connected community?

Strongly Agree

Agree

Neutral

Disagree

Strongly Disagree

1. If you disagree or strongly disagree, what would you recommend and why?
2. If you own a Taxi business or are a Taxi driver licensed by Ceredigion, how will this new Policy affect you? We would appreciate your input whether it is positive or negative.

If you are not a Taxi business or driver licensed by this Authority then please skip to the next question.

1. Do you think the Policy and attached Conditions are inclusive?

Strongly Agree

Agree

Neutral

Disagree

Strongly Disagree

1. If you disagree or strongly disagree, what would you recommend and why?
2. What effect do you believe that this Policy will have on the Welsh language?

Very positive

Positive

Neutral

Negative

Very Negative

1. If you chose negative or very negative, what would you recommend and why?
2. Do you have any suggestions we can make to improve the new Policy or Conditions?
3. Do you have any further comments to make regarding the new Policy?

**Equality Monitoring**

You do not have to answer these questions.  They help us to check that we have collected the views of a broad range of people that truly reflect the population in Ceredigion. The information will only be used for statistical analysis.

1. What is your age group?

Under 16

16 – 24

25 – 44

45 – 64

65+

Prefer not to say

1. What gender do you do you identify as?

Male

Female

Non-binary

Trans-gender

I prefer to use another term

I prefer not to say

1. Which of the following best describes how you think of yourself?

Heterosexual/straight

Gay, Lesbian or Queer

Bisexual

Another sexual orientation

I prefer not to say

Other

1. How would you describe your national identity?

British

Cornish

English

Northern Irish

Scottish

Welsh

Another national identity

I prefer not to say

1. How would you describe your ethnic group?

Asian, Asian British or Asian Welsh

Black, Black British, Black Welsh, Caribbean or African

Gypsy Traveller

Mixed or Multiple ethnic

White

Another ethnic group

I prefer not to say

Other

1. What is your religion or belief?

Christian

Buddhist

Hindu

Jewish

Muslim

Sikh

No religion

Other religion or belief

I prefer not to say

Other

1. Have you previously served in the UK Armed Forces?

(current serving members should tick 'no')

Yes, in the Regular Armed Forces

Yes, in the Reserve Armed Forces

No

I prefer not to say

1. **Do have a long term physical or mental health condition or illness that reduces your ability to carry out day-to-day activities?**

Yes, my day-to-day activities are limited a lot

Yes, my day-to-day activities are limited a little

No

I prefer not to say

**30. What is your preferred language?**

Welsh

English

I prefer not to say

**31. Can you understand, speak, read or write Welsh?**

Understand spoken Welsh

Speak Welsh

Read Welsh

Write Welsh

None of the above

I prefer not to say

Thank you for completing this survey. Your response will be anonymous and will help us to ensure that our Hackney Carriage and Private hire Policy 2024 is fit for purpose.

Please return this survey to your local library or leisure centre or post it to Licensing Team, Ceredigion County Council, Canolfan Rheidol, Llanbadarn Fawr, Aberystwyth, SY23 3UE.