

## Performance Measure Results 2022/23



### Boosting the Economy, Supporting Businesses and Enabling Employment

Business Plan Measures	Actual	Target	Status
Percentage of council tax collected	96.91%	97.50%	●
Percentage of council invoices paid within 30 days	99.49%	95.00%	★
Number of winter fuel grant recipients paid	7,547	6,800	★
Value of winter fuel grant paid to recipients (£000s)	£1,509k	£1,360k	★
Number of carers scheme grant recipients paid	703	703	★
Value of carer scheme grant paid to recipients (£000s)	£352k	£352k	★
Number of £150 Costs of living recipients paid	21,363	22,963	●
Value of £150 Costs of living paid to recipients (£000s)	£3,204k	£3,444k	●
Number of new businesses supported	37	30	★
Number of businesses supported	104	250	■
Number of new jobs created	41	150	■
£000s of external capital funding attracted	£760k	£5,000k	■
Percentage of planning applications dealt within time targets	36.66%	90%	●
Percentage of planning applications dealt within 8 weeks	13%	50%	■



### Creating Caring and Healthy Communities

Business Plan Measures	Actual	Target	Status
Number of refugees resettled in Ceredigion during 2022/23	146	100	★
Number of public protection enforcement actions taken to improve the wellbeing and public health of people and communities	1,150	400	★
Number of high-risk food establishments subject to a food hygiene inspection	354	383	●
Number of animal feed inspections undertaken that meet national standards	186	184	★
Percentage of households successfully prevented from becoming homeless	67.22%	65%	★
Number of respite sessions provided for children and young people	48	40	★
Number of respite sessions provided for adults	48	40	★
Number of participants engaging in physical activity programmes supported / delivered by the Well-being Centre service (Includes Leisure)	453,238	160,000	★
Percentage of looked after children looked after by kinship carers (family members)	38.14%	30%	★
Number of people in receipt of a Direct Payment from the Council to pay for their own Social Care	531	520	★
Number of people with a learning disability who are receiving support in supported accommodation	41	40	★
Number of people experiencing substance misuse issues who are receiving support in the community	236	200	★
Number of people who are experiencing mental health difficulties and are supported in the community	1,567	1,200	★

Percentage of adult safeguarding enquiries completed within 7 working days from the receipt of the reported alleged abuse	65.61%	75%	●
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### Providing the Best Start in Life and Enabling Learning at All Ages

Business Plan Measures	Actual	Target	Status
Percentage attendance - primary pupils	91.94%	92.5%	●
Percentage attendance - secondary pupils	88.91%	90.5%	●
Percentage of learners at the Pupil Referral Unit to gain appropriate qualifications	87.5%	100%	●
Number of loans by the Library Service (physical and e-resource)	268,572	185,000	★
Percentage of children/young people reporting a positive benefit from participating in extra-curricular and holiday activities	98.65%	80%	★



### Creating Sustainable, Green and Well-connected Communities

Business Plan Measures	Actual	Target	Status
Kilowatt hours of renewable energy generated by council assets	1,796,250	2,000,000	●
Public access computer sessions used by the public across all libraries	8,620	6,500	★
Percentage of municipal waste reused, recycled and composted or treated biologically in another way	70.30%	64%	★
Percentage of Category 1 Highway Defects reported, that are repaired or made safe by the end of the next working day	93.60%	95%	●
Percentage of waste collection routes collected on the scheduled DAY of collection	89.33%	90%	●
Percentage of waste collection routes collected on the scheduled WEEK of collection	96.56%	95%	★
Average number of days taken to clear fly-tipping incidents	1.67	5.00	★
Percentage of A roads in poor condition	3.10%	3.00%	●
Percentage of B roads in poor condition	2.0%	6.00%	★
Percentage of C roads in poor condition	13.2%	12.00%	●
Number of engagement exercises completed by the council in 2022/23	15	8	★