Appendix 1: Achievement report on the implementation of

Ceredigion's Welsh Language Strategy 2018-23

Action Plan:

Strategic aim 1: To maintain and increase the Welsh language skills of the people of Ceredigion.

Objectives:

- 1.1 To ensure that new generations acquire basic Welsh language skills at the first opportunity.
- 1.2 To ensure that 3-19 year old students acquire and develop their Welsh language skills during their educational career.
- 1.3 To ensure that there are sufficient opportunities for adults to acquire and develop their Welsh language skills: in the workplace and in the community.

Strategic aim 2: To maintain and increase opportunities to use the Welsh language in Ceredigion in a range of contexts.

Objectives:

- 2.1 To maintain and increase the use of the Welsh language at community level.
- 2.2 To maintain and increase the use of the Welsh language in providing and receiving public services.
- 2.3 To maintain and increase the use of the Welsh language within workplaces.

Strategic aim 3: To create the social conditions that enable the Welsh language to thrive in Ceredigion.

Objectives:

- 3.1 To maintain the status and standing of the Welsh language within society, promoting its value and the use of the language.
- 3.2 To ensure that there is a thriving economy that values the Welsh language and Welsh language skills in the workplace.
- 3.2 To ensure that there are sustainable communities where the Welsh language is used as the usual means of communication.



Strategic aim 1: To maintain and increase the Welsh language skills of the people of Ceredigion

Number	Action	Progress	Indicators	Partners
	Provide direct information and advice to parents on the value of the Welsh language and the support available	A booklet, 'One Life – Two Languages: Studying and living in Welsh and bilingually in Ceredigion', has been shared with parents across all Ceredigion schools.	A specific webpage has been developed on the website: The Welsh language at Ceredigion schools.	Education Service Mudiad Meithrin
		The Welsh Language Support Teams in Ceredigion and Pembrokeshire have collaborated to produce a booklet that will assist parents and guardians who are learning Welsh as their children begin their education in the counties' primary schools. It provides support and vocabulary that will be useful to parents and guardians as their children do their homework, as they become members of the school's community, and as they hopefully begin their own journeys to learn Welsh.	Resources on Mudiad Meithrin's website.	
		Mudiad Meithrin has produced resources and podcasts by parents, discussing their reasons for choosing Welsh-medium education and childcare for their children.		
	Promote and support the Welsh Language for Children in Ceredigion project to encourage language transmission within households.	The Chief Executive's update is shared widely on a weekly basis, and it includes the most up-to-date information about education and childcare to support playgroups to introduce language skills to the county's pre- school children.	Between April 2022 and October 2022, 79 Welsh for Children groups were held (including Story and Song, Baby Yoga and Baby Massage sessions), with 430 attendees.	Childcare Unit Mudiad Meithrin

Support Mudiad Meithrin to maintain	See above.	The number of Ti a Fi playgroups	Childcare Unit
and increase its Ti a Fi playgroups.		continues to increase following	Mudiad Meithrin
		lockdown. Currently, there are 10 Ti a Fi	
		playgroups that meet regularly. This	
		number will increase once a peripatetic	
		Ti a Fi Officer is appointed for the	
		county. The number of attendees	
		ranges from 5 to 25 children.	
Assist Mudiad Meithrin and Early	See above.	There are 25 cylchoedd meithrin	Childcare Unit
Years Wales to maintain and		(playgroups) and five day nurseries in	Mudiad Meithrin
support an extensive provision of		the county. There are 490 registered	
playgroups in Ceredigion.		places available across the county in	
		the cylchoedd meithrin, and 198	
		registered places in the day nurseries.	
Raise the awareness of independent	Part-fund a Development Officer to support	The number of childcare providers able	Childcare Unit
childminders of the value of the	settings that are provided by Mudiad Meithrin	to provide services in accordance with	
Welsh language, supporting them to	and Early Years Wales.	criteria set by the Welsh Government /	
provide an appropriate linguistic		Care Inspectorate Wales (CIW):	
service.	Deliver a course for childminders, including a	Welsh only	
	module on the use of the Welsh language,	Welsh and English (bilingual)	
	with Cered, the Welsh language initiative,	English only	
	delivering a session on language awareness.		
		Welsh-medium provision has decreased	
	Promote a Welsh learning course, 'Camau',	slightly since 2021 due to retirement or	
	which is provided free of charge and tailored	business closure	
	to the sector.		
		June June September	
	Aberystwyth and Aberaeron have been	2021 2022 2022	
	identified as two areas where more Welsh-	Welsh 47 48 46	
	medium childminder provision is required.	Welsh 10 10 10	
		and	
	Good news:	English	
	> A childminder from Llandysul, who	(bilingual)	
	provides a Welsh language childminding	English 34 34 34	
	service, has won a We Care Wales 2021	Total 91 92 90	
	award for excellence in the provision of	number	
	care for young children.		

A member of staff at Aberporth Nursery won the Early Years Wales Welsh	of settings
Learner of the Year award in 2021 through the 'Camau' scheme in recognition of her exceptional attitude towards and commitment to her Welsh learning journey (through the 'Camau' scheme).	Several businesses declare that they operate bilingually because they also need to attract children from non- Welsh-speaking households. The Unit's aim, therefore, is to encourage bilingual businesses to make greater use of the Welsh language to prepare children to receive their primary education in Welsh.

		students acquire and develop their Wels		
Number	Action	Progress	Indicators	Partners
	Expand Welsh-medium education provision in schools by implementing Ceredigion's Welsh in Education Strategic Plan (WESP).	The Welsh Government has approved the 2022-32 WESP, and an action plan is being produced and will be submitted to the Welsh Government by 16th December 2022.	Primary schools: 74% (3,018 of 4,066 pupils) of pupils in years 1 to 6 are receiving Welsh- medium education	Education Service
		The categorisation process has been successful. A statement has been produced for each school to include in its prospectus. Every governing body has agreed its category, including some in transition in terms of Welsh-medium provision.	Secondary schools: 68% (2,439 of 3,591 pupils) of pupils in years 7 to 11 are receiving Welsh- medium education	
		In collaboration with the Learn Welsh department for Ceredigion and Powys, a grant was secured to support a Welsh for Parents tutor, initially for a one-year period. The opportunity has been taken up by 56 parents to date.	Of the Year 11 cohort that sat the Welsh as a First Language exam in the Summer 2022, the percentage that gained other qualifications through the medium of Welsh (excluding Penglais pupils):	
		By launching a World Cup toolkit and poetry writing sessions, we have succeeded in	2+ GCSEs = 56%	

	raising cultural awareness and pride amongst pupils and the wider community by releasing two videos. A language immersion fortnight has taken place in the Aberystwyth area. Teachers were released to work on suitable units for this period. It was a period of collaboration, led by the Welsh Language Support Team, to support the linguistic skills and language immersion pedagogy of teachers and support staff.	5+ GCSEs = 27% 49% of Year 11 pupils left with grades A*-C in Welsh as a First Language	
Promote the adoption of Ceredigion's Language Charter – Ceri Siarad (Primary and Secondary) to encourage the use of the Welsh language outside the classroom.	Work on the Charter is ongoing. Three schools have reached the Gold standard this term. The commitment of most secondary schools has improved.	39 primary schools 4 Gold 16 Silver 19 Bronze	Education Service
Provide language immersion centres for latecomers	Ensure that latecomers to the county receive a good foundation in the language so that they are integrated into primary schools. 3 centres: Felin-fach, Cardigan and Tregaron.	Three language centres have been running since September 2022, with a total of 20 pupils	Education Service
Increase the number and percentage of 16-19 year old students receiving part of their education through the medium of Welsh and/or bilingually.	The Education Service has outlined its plans in the WESP. The authority will support secondary schools to take action to increase the number of qualifications that learners can study through the medium of Welsh during the period of the WESP.	These specific data are not available. In the Summer 2022, 12 students gained an A Level qualification in Welsh, with 2 gaining AS qualifications.	Education Service Hyfforddiant Ceredigion Training Coleg Ceredigion
	<u>Coleg Ceredigion</u> Since 2021, all staff are expected to follow an internal training programme on creating bilingual classes, 'Basic, Better, Best'. Success depends to some extent on the linguistic ability of the tutors that are delivering the subjects.	These specific data are not available.	

By using funding from the Coleg Cymraeg Cenedlaethol, we have been able to employ specific tutors to teach bilingually/through the medium of Welsh in the priority subject areas, namely Childcare, Public Services, and Sport. There is also strong bilingual provision in Health and Care, Business, Carpentry, and Construction.	
Every student attends an awareness session on the value of the Welsh language during induction week, and takes part in activities to celebrate events such as Shwmae – Sumai, Welsh Language Rights Day, etc. We have a specific programme for the academic year. Our Welsh Language Officer also runs 'Cwrs Cwta' sessions with specific groups. These brief sessions last approximately six weeks (one hour per week) and involve language awareness training in relation to their subjects/courses, with relevant activities to complete at the end of the six-week period.	
<u>Hyfforddiant Ceredigion Training</u> According to the results of the 2022 learner questionnaire, 86% of learners are having an opportunity to learn through the medium of Welsh or bilingually. 84% of learners use the Welsh language within their courses and in the workplace.	 <u>Hyfforddiant Ceredigion Training</u> A total of 65 16-19 year old learners 13 learners are coded as B2 = 20% (A significant amount of Welsh-medium learning e.g., spoken and written Welsh are used in many aspects of the learning activities, but not all. Assessment is mainly in English, but
Two apprentices who are Welsh Language Ambassadors for Welsh Colleges promote the Welsh language in the centre.	some assessments may also take place in Welsh.) 52 learners are coded as B3 = 80%

	Targets for 2022: to increase the number of Welsh language resources used within our various sectors.	(A little Welsh-medium learning, e.g., limited use of Welsh for verbal communication or for a small aspect of the learning activities. Assessment in English only.)	
Encourage schools to take advantage of the Welsh-medium opportunities offered through the Youth Service.	 There is a Youth Worker in every secondary school across the county (6 are able to speak Welsh to ALTE Level 5, and 1 is a Welsh learner). Lunchtime clubs in every school, and 4 after-school clubs Holiday programmes available to young people aged between 11-25 years old 3 youth clubs in the county open on a weekly basis: Aberystwyth, Aberaeron and Cardigan Activities for all every Saturday Post-16 Group: Includes 1-1 support. Weekly support and group sessions vary to develop young people's personal and social skills in order for them to transition to employment, education or training when they are ready. Participation: The county's young people are given opportunities to participate in a number of projects that are led by the Children and Young People Participation Officer; Ceredigion Youth Council; Ceredigion Youth Forum (Dewis Panel); Aberystwyth Community Ambassadors Group; Children and Young People's Rights; Consultations. The team ensures that a range of opportunities are available for young people to hear the Welsh language in every session, whatever the topic. Events such as St 	Over 60% of provision delivered through the medium of Welsh, with the remainder delivered bilingually. 100% satisfaction rate amongst young people attending all holiday activity programmes. To ensure the visibility of the Welsh language, all resources and promotion materials, including social media and digital youth work, are promoted bilingually.	CCC Youth Service

areas, e.g. Cymraeg 2050 Project. These have been extremely successful in addressing the stigma associated with speaking Welsh. Working with many families who have moved into the area, often without any warning due to complex circumstances, and many of these have benefitted from similar projects in the past.	David's Day, football and rugby matches, etc. are used to celebrate Welsh language culture and industry. Projects have been undertaken to give young people from non- Welsh-speaking households an opportunity to understand and learn about their local
	Welsh-speaking households an opportunity to understand and learn about their local areas, e.g. Cymraeg 2050 Project. These have been extremely successful in addressing the stigma associated with speaking Welsh. Working with many families who have moved into the area, often without any warning due to complex circumstances, and many of these have benefitted from

-	ve 1.3 To ensure that there are suf ice and in the community	ficient opportunities for adults to acquire	and develop their Welsh language s	skills: in the
Number	Action	Progress	Indicators	Partners
	CCC to provide a range of internal opportunities for staff to acquire and improve their Welsh language skills, by taking advantage of the National Centre for Learning Welsh's Work Welsh scheme, and to raise awareness of alternative methods of learning the language by promoting new technology, e.g., Say Something in Welsh	The Council has established a partnership with the National Centre for Learning Welsh to fund a Work Welsh Tutor. Seven weekly intensive classes were held by the Training Officer, all at different levels.	65 members of staff enrolled on various courses to learn Welsh, including 5 enrolled on an Advanced Level Learn Welsh course.A weekly lunch club is held to provide informal opportunities to practise Welsh.	CCC Corporate Training
	 Collaborate with Aberystwyth University to promote the provision of Learn Welsh Ceredigion, Powys and Carmarthenshire, including: Mainstream community-based courses, Integrated Welsh for Families programme. 	Community-based courses are still being delivered online following the pandemic. It is difficult to identify any change in numbers, because a number of Ceredigion learners are now learning with alternative providers since the provision moved online. Furthermore, learners from other areas have joined due to the extensive choice.	 670 learners enrolled on community-based courses to learn Welsh 151 (22%) enrolled on Advanced or Proficiency level courses 23 Welsh for Families registrations: 82.61% have completed the course 	Learn Welsh Ceredigion, Powys and Carmarthenshire

	Supplementary courses include the following	Welsh in the Workplace: 2 x intensive	
	online courses:	courses to raise confidence amongst	
	Sadyrnau Siarad	Hywel Dda staff 4/10/21 – 31/4/22 = 48	
	February Courses	sessions	
	Easter Courses		
	Summer Courses		
	We do not keep a record of learners who		
	attend informal events to support their		
	learning. In terms of Sadyrnau Siarad and		
	supplementary courses, although we have		
	data on the number of attendees, we do not		
	have data on learners specifically from		
	Ceredigion because these courses have		
	been delivered entirely online, with attendees		
	from all parts of Wales and beyond.		
Encourage the member	A presentation by the National Centre for		Coleg Ceredigion
organisations of the Bilingual Futures	Learning Welsh has been included as part of		Natural Resources
Forum to take advantage of the	the Bilingual Futures Forum's work		
National Centre for Learning Welsh's	programme: publicity materials and		Wales
Work Welsh scheme.	resources have been shared widely.		Aberystwyth
WOR WEISH SCHEINE.	Coleg Ceredigion	Coleg Ceredigion	University
	Work with 'Sgiliaith' to encourage staff to	Nine members of staff enrolled on the	
	register on the one to one 'Mentoring' training	'Work Welsh' course	
	pathway. Sgiliaith holds group sessions with		
	all staff on an annual basis. Since 2021, all		
	staff are expected to follow an internal		
	training programme on creating bilingual		
	classes, 'Basic, Better, Best'	Notural Descuress Males	
	Natural Resources Wales (NRW)	<u>Natural Resources Wales</u> 20 learners enrolled on various	
	NRW won the Work Welsh Employer of the		
	Year Award in 2022; Mentoring Scheme for	courses, including one member of staff	
	learners, including organising revision	enrolled on the Advanced level course.	
	sessions for learners if required.	Four registered to learn Welsh via Say	
	Offer Say Something in Welsh courses to our	Something in Welsh.	
	staff on short-term contracts and to visitor		
	centre staff.		

Learners included in the Champions Group in order to be able to hear the Welsh language being spoken naturally. <u>Aberystwyth University</u> The Welsh Language Services Centre promotes the use of the Welsh language and assists the University to operate bilingually.	Aberystwyth University 82 members of staff enrolled on various courses to learn Welsh, with seven studying at Advanced level.	
The work of the Centre includes supporting academic departments to develop projects through the medium of Welsh, providing a translation service, providing and coordinating a comprehensive support service for staff and students through the medium of Welsh, and aiming to ensure that the University complies with the Welsh Language Standards. A conversation session is held once a fortnight in the Arts Centre, and a Welsh Language Lunch		
Club meets once every three weeks to enable staff at all levels to converse and to gain confidence in speaking Welsh. <u>Hywel Dda Health Board</u> The Board has worked with the National Centre for Learning Welsh to deliver a range of courses to staff: self-study courses, intensive courses, and confidence building courses. New from January 2023 – the Health Board has signed up to the Work Welsh scheme to provide confidence building courses to 100 members of staff during the year – the scheme is fully funded, and a tutor will be provided for a year	<u>Hywel Dda Health Board</u> Self-study courses – 95 completed Residential courses – 3 Confidence building courses – 14 Conversation Club – 7 Taster course – 5	

Strategic aim 2: to maintain and increase opportunities to use the Welsh language in Ceredigion in a range of contexts.

ımber	Action	Progress	Indicators	Partners
	 Implement a specific work programme via Cered, including: running Local Action Groups, providing extra-curricular opportunities for children and young people, promoting the Welsh language amongst businesses in the county, e.g. Ceredigion Language Charter, and providing an information, resources and signposting service. 	Cered has continued to deliver a full programme of community activities, including face to face and virtual events. These activities have included: Memory box conversations with a range of organisations, radio programmes ('Cefn y Rhwyd'), Cardigan Castle Volunteer Scheme, Ar Gered Walking Programme, Iwcadwli Orchestra, coffee mornings/chat groups, podcasts ('Cwmni Rôl Cinio' and 'Pwnc Llosg'), online quizzes, Theatr Soffa (online theatre performances). Cered has also continued to deliver a programme of daily posts on the Cered and Browlan Facebook pages (the latter is a Facebook page run jointly with the Pembrokeshire Welsh language initiative) Community-based project 'Yr Ardd' – working intensively in the Llandysul area, focussing on activities around a community garden, including a lantern parade, craft workshops, a gardening club, talks and presentations.	Number of activities facilitated 11 – Children and young people 23 – Families Number of businesses recognised under the Helo Blod scheme 53: Businesses contacted 32: Businesses engaged with intensively During the past two years, the COVID regulations have meant that it has been impossible to deliver a full programme of face to face activities	Cered
	Support Natural Resources Wales' specific work programme to increase opportunities to use the Welsh language.	As part of the national conversation project, Nature and Us, which was taking place virtually, Welsh language discussion rooms were offered in the workshops. Small focus groups of up to 10 members were	15 training courses for educators were delivered virtually through the medium of Welsh.	

established online on a regional basis across Wales. However, the demand to join in Welsh was very low across all regions, therefore one Welsh language event was organised on an all Wales rather than a regional basis. The monthly Education and Learning newsletter is produced bilingually and distributed to around 5,500 educators, with the numbers increasing every month. It	
includes good practice by education groups and educators from all parts of Wales. New bilingual educational resources have been made available this year on our webpages and via Hwb (Digital Learning Wales).	
September 2021 – seven new local accounts were launched on Twitter and Facebook. All accounts are operated bilingually, rather than separately in English and Welsh, in order to promote the language as a living language to an audience across Wales, the UK and beyond.	
The design of our website was updated to make it easier and faster to use, ensuring full design compatibility with the Welsh language. However, the number of visitors to our Welsh webpages providing flood warnings has decreased.	
The Marine Area Statement Team has collaborated with Bangor University to	

Support Welsh-medium activities for children and young people by providing financial support from CCC and in kind support for Urdd Gobaith Cymru Ceredigion, as well as sharing information about activities locally.	 develop a Welsh dictionary of marine species. This provides a list of species in the marine environment, giving their common names in Welsh and English, as well as their scientific names. It has been published on Termau Cymru. CCC continues to provide financial support to assist the Urdd to provide a broad range of activities to children and young people through the medium of Welsh. The Urdd holds a number of events to raise awareness of the language and rich culture of the county: Offer taster sessions for those interested in playing the harp in every school in the Llandysul, Tregaron and Aberystwyth areas. Offer taster sessions for those interested in traditional Welsh dancing (clog and folk dancing) in every school in the Aberaeron and Lampeter areas. Work with the Welsh language initiative to organise a Sbridiri tour – singing sessions (with well-known Welsh songs) across the county for children under 8. Ensure that accreditations are offered and provided through the medium of Welsh. Hold a range of Welsh language evenings with members of the Ceredigion youth forum / groups of children in schools. Good news Two of the founders and leaders of Adran yr Urdd Aberystwyth, Helen Medi Williams and Lona Phillips, were recognised for their significant contribution to the lives of the 	There are 2,967 Urdd members in Ceredigion. 100% of Ceredigion schools are associated with the Urdd. 27 Urdd adrannau meet on a weekly basis in primary schools, with 780 attendees 8 extra-curricular adrannau meet once a fortnight 2 aelwydydd, with one of those having more than 95 members 1,300+ attending residential courses with the Community Officer in the Urdd's camps 2,500+ children and young people taking part in the Urdd Eisteddfod	CCC Youth Service Urdd Ceredigion
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	area's young people by winning the John and Ceridwen Hughes Uwchaled Award at the National Urdd Eisteddfod in Denbighshire in 2022.		
Promote Welsh-medium arts and culture activities via Theatr Felinfach, Ceredigion Museum, and the Ceredigion Library Service.	Gorwel a Gwreiddiau : a project that explores the relationship between young people and their community, their future, and their relationship with culture, language and community.	Gorwel a Gwreiddiau : 100 engagement sessions: 400 opportunities for young people and adults.	Theatr Felinfach
	National Eisteddfod projects The Theatr Felinfach Performance School (for 7-18 year olds) worked with Cwmni Actorion Felinfach to stage a pantomime, and Sioe MaesG: 55 members of Ceredigion YFC staged a musical in the Pavilion.	National Eisteddfod projects 82 sessions and 1,189 opportunities to participate through the medium of Welsh; 3 performances were held for audiences of around 1,500.	
	Gwrach Felinfach : a Winter of Wellbeing project, working through the medium of Welsh and bilingually with young people from non-Welsh-speaking backgrounds, using local myths as a basis for the work.	Gwrach Felinfach 10 sessions and 80 opportunities.	
	Hwyl a Hamdden – a social, cultural group for older people. In a new development for 2023, Hwyl a Hamdden joined with Say Something in Welsh learners for a coffee and chat session.	Hwyl a Hamdden 42 sessions and 1,050 opportunities. One session has been held to date, with 20 members of Hwyl a Hamdden and 15 learners.	
Support Welsh-medium activities for children and young people by providing financial support from CCC and in kind support for YFC Ceredigion, as well as sharing information about activities locally.	CCC continues to provide financial support to assist the Ceredigion Young Farmers' Clubs to provide a broad range of activities to children and young people through the medium of Welsh. <u>YFC</u>	There are 18 clubs in Ceredigion, with every club operating through the medium of Welsh.713 members aged between 10 and 28.	CCC Youth Service Ceredigion Young Farmers' Clubs

	 Hold all the usual county competitions, including delivering seven training sessions A concert was staged in the Eisteddfod Pavilion on the Monday night, with 56 members taking part in 'Sioe Maes G'. The County Rally was held at Fronheulog Farm, Llanwenog on 4th June, with over 2,000 people attending to enjoy socialising through the medium of Welsh. 		
	Good news: After the Rally, the members who came to the fore went on to compete at the Royal Welsh in Builth Wells, with the county coming first across Wales.		
CCC to continue to support the county's local eisteddfodau and agricultural shows via the Community Grants Scheme in order to raise awareness and promote traditional events of linguistic significance within the county.	The Welsh Language Policy on Awarding Grants was approved in January 2023. The policy is now in operation and is available on the Council's website.Community GrantsThe Finance Service assesses every application to ensure that every successful application makes increasing use of the Welsh language. Of the 28 bids submitted last year, 5 were in Welsh.The Porth Cymorth Cynnar Service Summer of Fun grant: 55 applications submitted, with three of those in Welsh: Clwb Haf Adar Aeron, Tekki RS and the Urdd.Winter of Well-being grant: 23 applications submitted, with two of those in Welsh:	Number of applicationsTotal distributed $2017/18 - 76$ £189,344 $2018/19 - 77$ £197,826 $2019/20 - 90$ £243,689 $2020/21 - 17$ £92,794 $2021/22 - 28$ £119,567Total -288£843,220EisteddfodauShows $2017/18 - 17$ 10 $2018/19 - 18$ 9 $2020/21 - 0$ 0 $2019/20 - 17$ 8 $2020/21 - 0$ 0 $2021/22 - 1$ 0Total -53 27 The numbers are lower due to COVID.	Finance Service Porth Cymorth Cynnar Service

		because they do not produce their material bilingually.	
Support CAVO to promote the use of the Welsh language amongst the county's voluntary organisations.	Participating in the development of the Volunteer in Welsh Framework, Mentrau laith Cymru's Volunteering and the Welsh Language project for 2022, which includes research conclusions and provides guidance to voluntary organisations' staff on how to recruit volunteers. <u>https://gwirfoddolicymru.net/welsh</u> A marketing campaign was launched to attract Welsh speaking volunteers at the National Eisteddfod in Ceredigion. CAVO was one of the first county voluntary councils in Wales to earn recognition via the Welsh Language Commissioner's Welsh Offer scheme.		CAVO

Objectiv	ve 2.2 To maintain and increase t	he use of the Welsh language in providing	and receiving public services	
Number	Action	Progress	Indicators	Partners
	CCC to implement the Service Provision Standards, and to share good practice with other member organisations of the Bilingual Futures Forum.	The Council's Policy Statement states that every member of the public has the right to choose the language in which they wish to engage with the Council and its work. The campaign to inform people that they are welcome to use the Welsh language when they contact the Council was promoted via social media. The Bilingual Futures Forum provides a platform to review and share good practice with regard to the operational requirements of the Welsh Language Standards.	The County Council and other public organisations covered by the remit of the Welsh Language Commissioner have submitted acceptable Annual Compliance Reports. The Ceredigion Bilingual Futures Forum has met four times during the year to share good practice.	CCC Welsh Language Unit

CCC to increase the number of bilingual staff in order to increase and improve the quality of its Welsh language services. Recruitment and the Welsh Language policy.	The Council ensures that every new or vacant post is assessed in order to identify the Welsh language skills required to fulfil the role. As part of the Policy on Promoting and Facilitating the Use of the Welsh Language Internally (December 2017), a decision was taken that every worker should satisfy Level 1 requirements for 'speaking and listening' (basic courtesy Welsh) at least when appointed, or within six months of being appointed. The Council will encourage officers to complete the 10 hour e-learning package, 'Croeso Cymraeg', which was developed by the National Centre for Learning Welsh, in order for them to be able to acquire basic courtesy Welsh skills.	62% of the Council's staff are able to converse in Welsh (ALTE Levels 3, 4 and 5). Only 3% of the workforce state that they do not have any Welsh language skills.	CCC Welsh Language Unit Human Resources
Members of the Bilingual Futures Forum who are covered by the remit of the Welsh Language Commissioner to increase the number of bilingual staff in order to increase and improve the quality of Welsh language services	<u>Coleg Ceredigion</u> Since 2021, data are kept on the skills levels of our staff via an annual questionnaire asking them to self-assess their ability to speak, to read and to write Welsh.	Speaking Reading Writing Level Number %age Number %age High 34 25% 25 18% 19 14% Intermediate 23 17% 28 21% 22 16% Basic 32 24% 30 22% 10% 22% None 18 13% 28 21% 35 26% Total 136 100% 136 100% 136 100%	Members of the Bilingual Futures Forum
	Natural Resources Wales Every post advertised state that Welsh skills are essential, with Level 1 skills being the minimum requirement for staff; staff who are unable to meet this requirement when appointed will be required to follow a 10 hour course within a fixed period of 9 months. We ensure that teams located in Ceredigion who deal with the public as part of their work have a high percentage of Welsh speakers.	Natural Resources Wales A total of 163 members of staff work in Ceredigion, and 80 (49%) of those are able to converse in Welsh. Our offices and visitor centres are located in Aberystwyth, Lampeter, Tregaron, Bwlch Nant yr Arian and Ynys-las.	
	Aberystwyth University	Aberystwyth University Level Number Oral % Oral	

	On 31st July 2022 , information on the language skills of all staff with updated details was analysed. The levels are based on the Common European Framework of Reference for Language (CEFR).	A061730.88%A134517.27%A21467.31%B11336.66%B21507.51%C1944.70%C224712.36%Not recorded26613.31%Total1998100.00%	
	<u>Hywel Dda Health Board</u> The Health Board launched its Bilingual Skills Policy on 1 st March 2021. The policy covers workforce planning and improving workers' skills as part of the provision of bilingual services. The policy states that services and teams are required to make the best use of their current linguistic skills and to develop bilingual skills in order to provide a high quality bilingual service.	<u>Hywel Dda Health Board</u> An analysis of the record of Welsh language skills on 31 st March 2022 Level 3 - Intermediate 857 staff 7.8% Level 4 - Advanced 873 staff 7.94% Level 5 - Proficiency 1,273 staff 11.58%	
scheme in relation to Clic Ceredigion customer services, and run a campaign to inform people that they are welcome to use the Welsh language when they contact the service	The Clic Service staff are still working remotely, providing a full service by phone or digitally in the preferred language of the enquirer. An indicator at the bottom of the screen indicates that the caller has selected a Welsh language service, enabling the receptionist to provide a full Welsh language service. The notification board even indicates the number of calls in progress, including identifying the number of Welsh and English calls in progress. The Clic Service has 19 members of staff. Of these, 15 are fluent in Welsh and are able to provide a full Welsh language service. Four are attending courses to learn Welsh, and two of those are now confident enough to deal with	Calls are received regularly in Welsh, and around 16% of all calls received tend to be in Welsh. The number of people who choose to access the Council's Welsh language service does not correlate with the number of Welsh speakers in the county. For this reason, the Council is organising a series of campaigns on specific days to raise the public's awareness that they are able to use the Welsh language in their dealings with the Council, e.g., Shwmae Day, St. David's Day, Welsh Language Rights Day.	Clic Service CCC Welsh Language Unit

	calls to the Welsh line. This is due to the fac that they have received bespoke training fo the Clic Service, covering the skills required to provide the proactive offer, familiarising themselves with relevant terms and phrases when dealing with initial enquiries, and gaining confidence in using these.	r o g s	
Maintain and develop the Welsh language in Cerec services, including swim lessons and sports trainin 5x60 project.	ligion Actifguidance and learning resources areningavailable in Welsh via Swim Wales.	Bilingual lessons – Plascrug – 324 children during Autumn 22 Lampeter – 191 children during Autumn 22	Porth Cymorth Cynnar CCC Welsh Language Unit
Develop a plan to promo of the Welsh language in homes, supporting the implementation of the 'M just words' strategy.	care Residential Care Home in Lampeter but was delayed due to the pandemic.	The project needs to be recommenced.	Porth Gofal CCC Welsh Language Unit
Work with Aberystwyth L maintain the status of the language and opportunit within the county's highe institution.	Welsh reopened in September 2020 following a £16.5m investment, offering high quality	358 students have enrolled on one or more Welsh-medium modules (as at 11/11/22).	Aberystwyth University
	In September 2021, Wales' first Veterinary Science School was opened at Aberystwyth University. The course provides students with an opportunity to study particular aspects of veterinary science through the medium of Welsh. In September 2022, the University welcomed its first nursing students who will receive training to become Adult and Mental Health nurses. Students will also be able to study half the course through the medium of Welsh Work has also begun on an ambitious project to develop the Old College, creating a	the beginning of term. To date (27/10/22), 25 have enrolled to complete the qualification.	

		flagship centre for learning, heritage, culture and enterprise for the University, for the community, and for Wales by 2024.		
		e use of the Welsh language within work		1
Number		Progress	Indicators	Partners
	 CCC to deliver the Operational Standards to increase the use of the Welsh language within internal administration, including: Welsh-medium HR services, opportunities to build workers' confidence to use the Welsh language, develop and provide Welsh- medium ICT resources. 	The Policy on Promoting and Facilitating the Use of the Welsh Language Internally was published in 2017. A copy is available on the Council's intranet, CeriNet, for all staff to access. It is the Council's practice to provide standard letters, employment contracts, etc., bilingually at the outset. Once a preferred language is established, communication continues in that language. All policies to be used by staff are available in English and Welsh on the Council's intranet, CeriNet. A Work Welsh Group has been established to address these issues. A new action plan has been agreed, which will be implemented from the beginning of January 2023.	An acceptable Annual Compliance Report has been submitted to the Welsh Language Commissioner annually.	CCC Welsh Language Unit
	Provide advice and guidance to employers in the local private sector via the Welsh Language in Business project, highlighting the resources available to learn Welsh, e.g., the free online package, Say Something in Welsh, Duolingo.	The Helo Blod Officer worked with businesses across the county, virtually during the COVID restrictions, then subsequently face to face. The local Helo Blod project ended in April 2022.	53 local businesses made contact. 32 local businesses have engaged intensively with Cered to improve their use of the Welsh language	Cered

Strategic aim 3: to create the social conditions that enable the Welsh language to thrive in Ceredigion

Objectiv languag		standing of the Welsh language within so	ciety, promoting its value and the us	se of the
Number	Action	Progress	Indicators	Partners
	Support St David's Day parades in Aberystwyth and Lampeter and encourage similar celebrations in other areas.	Parades took place in five towns: Aberystwyth, Lampeter, Aberaeron, Tregaron and Cardigan. However, due to COVID, it was not possible to reinstate the plan to hold a St David's Day parade in every town in Ceredigion, and with restrictions still in place, only two parades were able to take place in 2022, with the support of local committees in Lampeter and Aberystwyth.	Five towns prior to COVID, reduced to two towns in 2022 because restrictions were still in place. 2023: 4 towns held parades to celebrate St David's Day.	Cered
	Support the National Eisteddfod 2020 by establishing a Project Group to identify priorities for CCC's action plan to support and facilitate arrangements	Support was provided for a very successful Eisteddfod in the Summer 2022, following a two-year delay due to the pandemic. Pentref Ceredigion (Ceredigion Village) was established on the Maes, with the vision of promoting the county as a place to live, to learn, to belong and to succeed. The Caru Ceredigion brand was used to promote a modern county.	210 events held in the Ceredigion Village over a period of 8 days. Between 25,000 and 30,000 people visited the Ceredigion Village. 1,500 children participated in a range of performances with their schools on the Maes.	CCC
	The Council and partner organisations who are members of the Bilingual Futures Forum to use specific dates on the calendar to raise awareness of the importance of the Welsh language, e.g., campaigns and celebrations around St David's Day, Diwrnod Shw Mae, Ras yr laith, Welsh Language Music Day	St David's Day – a video to convey excitement around the Eisteddfod, and to explain what to expect. Diwrnod Shwmae – Work Welsh Learner of the Year Award. Welsh Language Rights Day – a video to promote and encourage the people of Ceredigion to use the Welsh language when they contact the County Council.		CCC Welsh Language Unit Members of the Bilingual Futures Forum

Cered held a shop window-dressing competition for St David's Day in four towns: Aberystwyth, Tregaron, Cardigan and Llandysul. The competition was judged by Ben Lake MP. <u>Coleg Ceredigion</u> Welsh language days are celebrated annually across our campuses, for both staff and students, with fun activities, games, competitions, guest speakers, etc. Every member of staff completes a 'Language Awareness' course – this is an online course produced especially for Coleg Ceredigion and Coleg Sir Gâr staff. The course is compulsory for all new staff as part of their	
induction. <u>Natural Resources Wales</u> Publish Welsh Language Annual Report in September 2021 – Social Media	
Diwrnod Shwmae/Su'mae between 14 and 15 October – Social Media	
Celebrate Learning Welsh between 11 and 15 October	
Halloween and the first day of winter on 1 November	
Welsh Language Rights Day between 5 and 7 December – Social Media	
Wales' Christmas and New Year Traditions between 15 and 17 December	
St Dwynwen on 25 January – Social Media	
Welsh Language Music Day on 4 February	
St David's Day on 1 March	

World Book Day on 3 March
World Poetry Day on 21 March
Urdd Gobaith Cymru – celebrate its centenary,
including a quiz – June
Promote Welsh Language Training
Programme – August
European Languages Day – September
Europouri Euriguagoo Day Coptombol
Aberystwyth University
The University's Welsh Language Promotion
Awards – this year, a ceremony was held at
the Arts Centre to announce the winners as
part of the University's 150th anniversary
celebrations and Diwrnod Shwmae
celebrations. An exhibition and open day
were held for alumni and visitors at
Pantycelyn on the first Sunday of the
National Eisteddfod in Tregaron. To mark the
occasion, the Pop Aber exhibition was also
organised to celebrate the important
contribution of students and alumni to the
pop scene in Wales.
In collaboration with the Learn Welsh
Ceredigion, Powys and Carmarthenshire
Team, the Aberystwyth University Coleg
Cymraeg Branch staff, and UMCA,
stands/events were organised on the campus
and online to promote/raise awareness of the
Welsh language on specific dates, including
Freshers' Week, St David's Day, Diwrnod
Shwmae, Welsh Language Music Day, and
Welsh Language Rights Day. The Welsh

Highlight the value of the Welsh language in the tourism industry, e.g., promote the Sense of Place scheme.	Language Community Coordinator also works in the Union to collaborate with UMCA and the local community to organise events and to promote the Welsh language and culture to students. <u>Hywel Dda Health Board</u> St David's Day – Hold a quiz for all Health Board staff, and produce a video about the importance of the Welsh language Welsh Language Music Day – Play Welsh language music on all radio stations in our hospitals Diwrnod Shwmae – Provide an information stand in every hospital across the three counties Welsh Language Rights Day – Share messages on social media and produce an animation for all staff. Discover Ceredigion fully bilingual website fully bilingual Facebook page, with the Welsh text always appearing first Post to promote the Diwrnod Shw Mae Celtic Routes marketing programme Social media streams are bilingual (some material is trilingual, using Gaelic too) A television programme following	The Welsh language is prominent in Discover Ceredigion activities	Growth and Enterprise Service
	,		

	 specific, permanent page, as well as the National Eisteddfod). A Ceredigion Ambassador Programme is being developed (as part of the Welsh Ambassador scheme https://www.ambassador.wales/cy). Option to follow the course in Welsh or in English. A specific module on the Welsh language is mandatory in order to reach the 'Silver' level. Community Regeneration Fund: Work has been commissioned to work with representatives from the courty's towns to develop a brand for the towns. An important aspect of the work will be to make use of the Welsh language as a point to sell the unique nature of the county. 		
Safeguard local Welsh place names by implementing Ceredigion's street naming and numbering policy	As part of the street naming and numbering policy, when house names are registered, a letter is sent to each applicant to inform them of the Welsh language and culture, in the hope that it will assist in retaining Welsh or historic names in the county. The street naming and numbering policy demands that every new street is given a Welsh name only, and that the relevant Town or Community Council is consulted in terms of the relevance of that name to the local area.	 2021-2022 Reporting Period: 34 applications to change property names. 2 applications: Welsh to English 15 applications: English to Welsh 9 applications: Welsh to Welsh 2 applications: English to English 263 applications to name new properties: over 95% of these applications were for Welsh names. 3 applications to name new streets: 100% Welsh only. 	CCC Address Management Service

Number Action		Indicators	Partners
	e by requirements for 'speaking and listiment (basic courtesy Welsh) at least water appointed, or within six months of appointed. For all Council jobs, the second	Indicators / Level 1 stening' Level 5: 18% hen Level 4: 4% i being Level 3: 40% lee Level 2: 24% ake that Level 1: 14% led on t' form. e to , it is tion in cccessful e o years rs are n English ner was 022: <i>in Welsh</i> , <i>in will</i> ish." Welsh n included ges, job	Partners CCC Welsh Language Unit

Member organisations of the	 language in which they wish to be interviewed. It is intended to hold discussions with the HR Service to consider an alternative method of recording the linguistic skills of the workforce over the coming period, as well as to consider setting targets to increase the linguistic skills of the workforce. As part of this work, we aim to develop guidance on how to assess linguistic skills for new or vacant posts. Coleg Ceredigion 	Coleg Cere	digion			Members of the
Bilingual Futures Forum to value Welsh language skills in the workforce by implementing a recruitment policy that requires a linguistic assessment to be undertaken when appointing to any vacant or new post.	Implement a more intensive system of assessing the Welsh language skills level to be included in job descriptions and advertisements for vacant posts. Work closely on this with the Recruitment Manager, using our 'Recruitment Matrix' before a new or vacant post is advertised.		obs in total	40% where	e Welsh was a	Bilingual Futures Forum
	Natural Resources Wales	Natural Res	sources Wa	les		
	Every new or vacant post is assessed in		_			
	terms of Welsh language skills requirements, following staffing and	Linguistic level	Essential	Desirable	Requirement to learn	
	recruitment guidance. Every manager will need to fill a Microsoft Teams form in	Level 5	7 (1.1%)	0	0	
	order to record the assessment. The	Level 4	30 (5%)	91(16%)	1 (0.2%)	
	assessment will be checked by the Welsh	Level 3	20	95 (16%)	6 (1%)	
	Language Officer to ensure that the		(3.4%)			
	guidance has been followed and that there	Level 1	336	0	0	
	are Welsh speakers in every team. No		(57.3%)		-	
	post is advertised unless these steps have	·			·	
	been taken as part of the recruitment					
	process.					

CCC to maintain its procurement policy in order to value the Welsh language, ensuring that Welsh language requirements are considered and included where appropriate in any contract, tender or legal agreement.	Aberystwyth University The University has robust arrangements in place to assess the linguistic requirements of every advertised post. All job descriptions and their linguistic requirements are checked and approved by the Welsh Language Services Centre as part of the recruitment and advertising process. When staff are appointed to posts for which Welsh language skills are essential, with a commitment to learn/improve their Welsh language skills in order to meet the required level of the post, the Centre contacts the staff to offer support and information about suitable courses. The Procurement Service has published Contract Procedure Rules that state that every tendering process must include a reference/clause that requires the successful company to comply with the Welsh Language Standards that are relevant to the provision of the service or goods subject to the tender process. The Procurement Service is responsible for monitoring this. The Welsh Language Commissioner's guidance document, 'Bidding for Contracts and Grants: Welsh language considerations', is distributed to all contractors.	Aberystwyth University Welsh language skills essential Welsh language skills desirable Posts where Welsh language skills were not required Posts with a requirement to acquire Welsh language skills upon appointment to post Six of 14 members of staff spec In 2022, no tenders were s however the service has put whereby any tender or corresp Welsh during the tendering responded to in Welsh from the	ubmitt a sys onder g pro at poir	ted in Welsh, stem in place nce received in cess will be nt onwards.	Procurement Service
Support corporate priority 1, Boosting the economy, CCC Corporate Strategy 2017-22, to	The county's new Economic Strategy, "Boosting Ceredigion's Economy – A Strategy for Action 2020-35", was published in 2021. The strategy aims to	It is ensured that the Welsh land any plan to boost the economy		e is visidie in	Growth and Enterprise Service

ensure that the Welsh language is visible in any	plansensure the following when implementing a range of plans under four main themes – People, Place, Enterprise, and Connectivity."Another important underlying principle is 		
Ensure that the value of t Welsh language, its use a sustainability are core fac the activities of the Cynna Cardi (LEADER) Scheme the Arfor Scheme.	and question: How will any scheme / project ctors in contribute to promoting the Welsh al y language?	 11 applications were submitted in Welsh 7 Welsh presentations were given as part of the assessment process Specific schemes: Welsh in the Workplace, Academi Bro, Croeso Ceredigion toolkit, Gorwel a Gwreiddiau, Ceredigion Bro360, Calon Tysul. Case studies can be found online at https://www.cynnalycardi.org.uk/case-studies/ (Welsh in the Workplace and Academi Bro). 	Growth and Enterprise Service

	The Local Action Group's meetings are mainly held in Welsh.		
Ensure that the Arfor Scheme, funded by the Welsh Government, promotes entrepreneurship, business growth, community resilience and the Welsh language in the Arfor region in Ceredigion.	 Two toolkits were produced in Ceredigion: 'Mentro mewn Busnes' ('Venturing into Business') to promote entrepreneurship and support new businesses. Total and maximum grant – £10,000. Grant rate – 80% 'Tyfu yw'r Nod' ('Growth is the Aim') to support existing enterprises to encourage growth and development. Total grant – £10,000 - £40,000. Grant rate – 70% 	 31 applications were supported, with the main aim of promoting the use of the Welsh language in business. As a result of the scheme: 61.7 jobs were created 40.5 jobs were safeguarded The evaluation of the Arfor 1 scheme has been completed: https://www.rhaglenarfor.cymru/index.en.html 	
Provide opportunities for apprentices within the Council to use their Welsh language skills at work	The apprenticeship scheme has provided a platform to develop further opportunities for our young people to use the Welsh language in the workplace and to strengthen those opportunities. The apprenticeship scheme aims to continue to have a positive impact on the use of the Welsh language and the choices of our young people. This, in turn, will lead to a better understanding amongst young people of the demand for Welsh language skills in the workplace as they grow older. Learning providers are required to offer learning activities and materials in Welsh and to actively support the use of the Welsh language when delivering and assessing qualifications. Example of good practice: At the beginning of their apprenticeships, learners are asked if they would like to complete their initial assessments through	The scheme was established in 2018, and since then, there have been 18 participants. To date, 95% of all apprentices have been Welsh speakers (19 Welsh speakers / 1 Welsh learner).	

the medium of Welsh. They are also asked
in which language they would prefer to
prepare their assignments, and they are
encouraged to submit any evidence of
their use of the Welsh language, e.g.,
e-mails or posters.
The presentations used in the monthly
workshops are bilingual and highlight key
subject-specific vocabulary in Welsh. Any
other terms used by the learners are also
discussed. At the end of every session,
learners review the vocabulary to see what
they can remember. The vocabulary is
coded red/amber/green for difficulty, so
that every apprentice, no matter their level
of Welsh language skills, feels confident to
'give it a go'. Every learner is also required
to complete at least one assignment for
their apprenticeship in Welsh.

Objective 3.2 To ensure that there are sustainable communities where the Welsh language is used as the normal means of					
communication					
		(

Number	Action	Progress	Indicators	Partners
	Promote the sustainability of the	The LDP review process has been paused	1 Integrated Impact Assessment, with the	CCC Planning
	Welsh language through land use planning procedures, e.g.	due to the COVID-19 pandemic, as well as the impact of the Natural Resources Wales	following outcome:The Review and Update of the LDP	Service
	 support and review the Supplementary Planning Guidance – Community and the Welsh Language, as part of the Local Development Plan, and strengthen the clause to erect 	planning statement on LDP2. There is a significant risk of the plan being considered 'unsound' and not fit for purpose through the public examination process, because the phosphate issue is not resolved.	 The view and opdate of the EDF would be presented bilingually The whole county would be classified as linguistically sensitive, thereby requiring all development proposals to be impact assessed with regard to their potential impact on the use of the 	
	bilingual signage and advertisements for developments, e.g., chain stores	A Draft Topic Paper on the Welsh Language was drafted in 2019 for the	 Welsh language A topic paper on the Welsh language would be produced during the preparation of the Deposit Plan 	

conduct linguistic impact assessments in every stage of the development of the new Local Development Plan (LDP)	 Preferred/Pre-Deposit Strategy, providing details of the implications of: TAN 20 The Well-being of Future Generations (Wales) Act 2015 and the well-being aim: 'a Wales of vibrant culture and flourishing Welsh language'. The Welsh Language (Wales) Measure 2011 Welsh Language Strategy: Cymraeg 2050 Planning Act (Wales) 2015 PPW 10 Present a paper to the Cabinet (22 February 2022) and the Council (3 March 2022) on community housing, with the aim of supporting local people to access housing through a shared equity model. A task and finish group has been established to consider the implementation of such a model, alongside other housing options. This work is ongoing. 	Number of applicants who qualified to purchase discount for sale affordable housing: Between 01.01.2017 and 21.11.2022: 163, 149 of those who qualified on the basis of local connection. 91% <u>Local connection:</u> Affordable housing under the Unitary Development Plan (the previous plan): individuals must have lived for 10 of the last 20 years in the county or within neighbouring community council areas. Affordable housing under the Local Development Plan (the current plan): individuals must have lived in the county for 5 years of their lives.	
Maintain a policy of promoting affordable housing.	Ceredigion's Local Housing Strategy (2018- 23) aims to ensure that an integrated housing service is provided to meet local need, as well as to safeguard Welsh heritage, culture and language within the county's communities, specifically in areas with a high proportion of Welsh speakers. Supporting existing communities is a key aspect of this strategy and is crucial to the well-being of the Welsh language in Ceredigion. The Common Allocations Policy also ensures that local connection criteria must be satisfied in order for applicants to be	From 1 April 2017 until 23 November 2022, 1611, housing allocations were made in Ceredigion. All allocations were made in accordance with the Common Allocations Policy and ensured that applicants had local connections with Ceredigion. In a minority of cases where local connections are not relevant, allocations were made under the homelessness duty.	Housing Service

	considered and be offered social housing, without many exceptions. The local connection criteria can be satisfied if the applicant has lived in the county for five years immediately preceding the date on which their application is submitted, or on the basis of employment, or due to having family living in the area.	0.8% of service users have indicated that they wish to engage with the service in Welsh, with 4% wishing to do so bilingually, and the remainder choosing to do so in English.	000.5
Grant Scheme to support: community organisations and events	 Under grant conditions, all applicants must operate bilingually in order to receive grant funding. This includes: Producing all written and electronic material relating to their application bilingually – e.g., signage, leaflets, posters, publications, advertisements, websites and any slogans. Ensuring that any public activities or events related to the application do not treat Welsh less favourably than English, e.g., loudspeaker announcements, with those responsible for chairing events ensuring that attendees feel comfortable contributing in their preferred language. Helping to provide opportunities for people to use the Welsh language. 	Number of applicationsTotal distributed $2017/18 - 76$ £189,344 $2018/19 - 77$ £197,826 $2019/20 - 90$ £243,689 $2020/21 - 17$ £92,794 $2021/22 - 28$ £119,567Total -288£843,220The decrease can be attributed to the impact of COVID-19. $2021/22: 5/28$ applications submitted in Welsh. 18%	CCC Finance Service
organisations to seek increasing i opportunities to include the Welsh language in technology, including new IT systems; Bilingual Futures Forum partner organisations to raise awareness of this in order to increase the use of Welsh interfaces, e.g., Microsoft, Facebook, apps	The IT Service is updating software and installing Microsoft 365 Apps, including Office, on staff computers. Office includes a Welsh spellchecker. The Microsoft interface can be used in Welsh, and there are instructions on how to do this on CeriNet. The HR Service maintains the Council's CeriNet intranet – the intranet operates in English and Welsh. Users select their	The use of the Welsh language in IT projects is increasing across the Council.	IT Service

	are then able to m that language. The Language Po 'Work Welsh' pag Council's intranet help to promote th help staff to use th of those pages wi updated over the			
Provide information to via a moving to Cerec	ligion website Cynnal y Cardi gra Ceredigion' project Its aim is to mainthighlighting the contribute and supeople understan- is an intrinsic part life of the court inclusive, bringing shy Welsh speakers, a new to the languate ensure communities to ta to inward migration Produce a visual	tain viable communities by opportunities available to upport locally, and to help d how the Welsh language t of the cultural and social nty. The project will be g together Welsh speakers, kers, Welsh learners, non- and those who are entirely age. The project will aim to ity ownership, equipping ckle the challenges related	The resources are being designed at present, and the community work will commence in March.	Welsh Language Unit Cered
	welcome pack. Produce an e-bo bilingual county. As part of a pilot and community	ook to introduce life in a project, select three town y councils where the to inward migration are		

most apparent. Work with the Council to	
implement a local action plan.	
Community workshops (targeting social	
groups that already exist within a local area)	
- working closely with communities to equip	
them to tackle the challenges related to	
inward migration.	