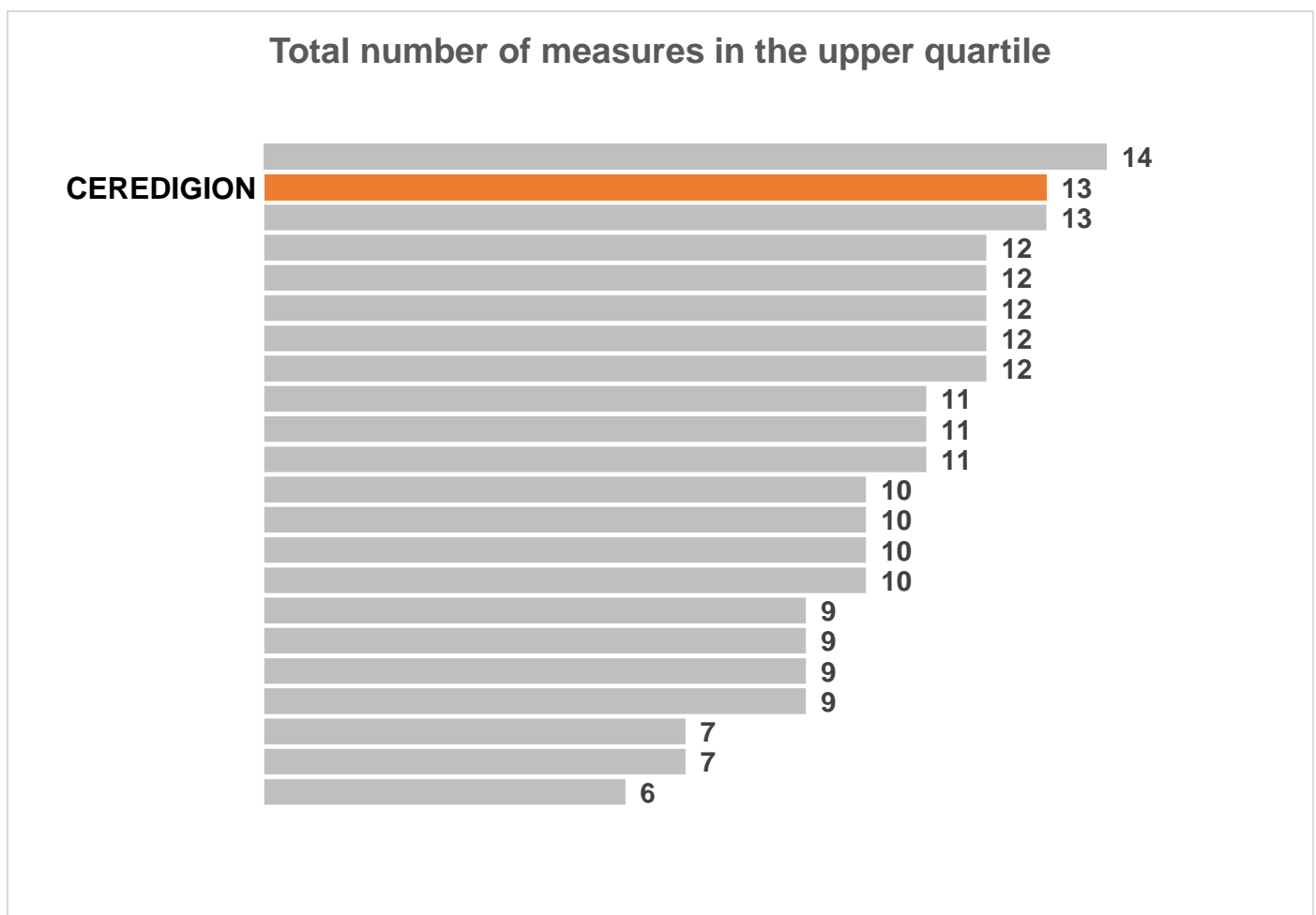
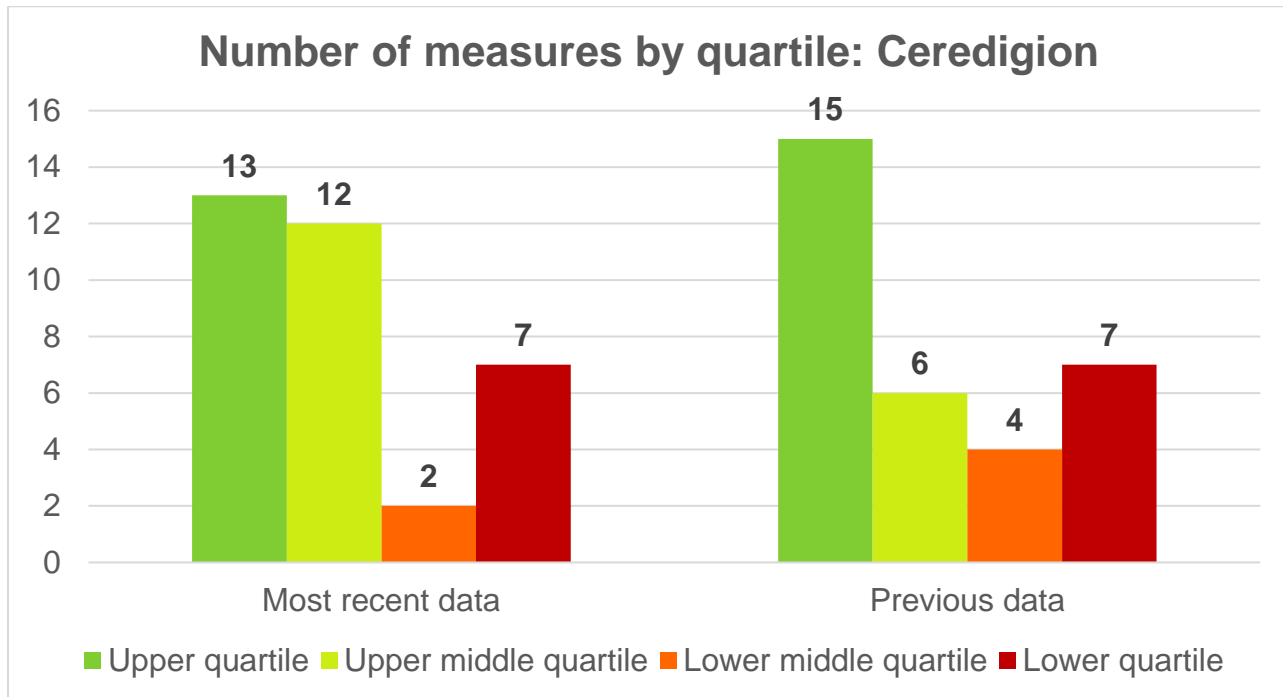
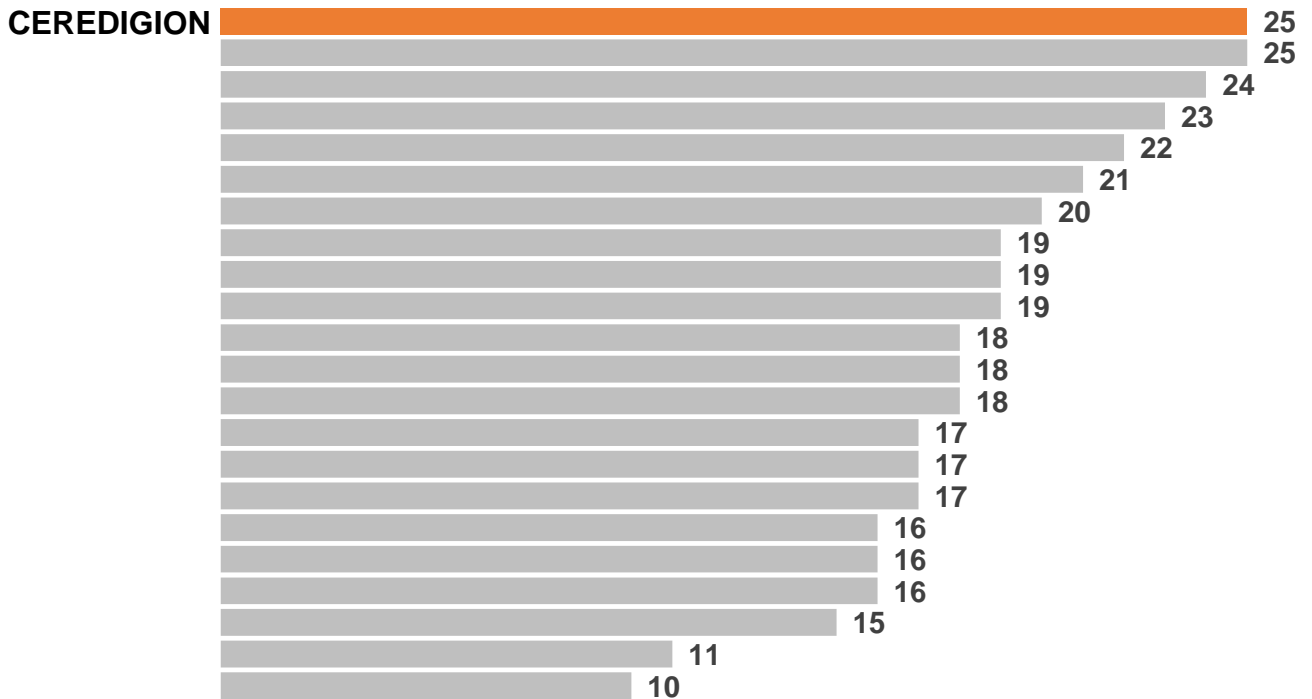


Summary of Local Authority Performance Profile Results at 10/9/2024



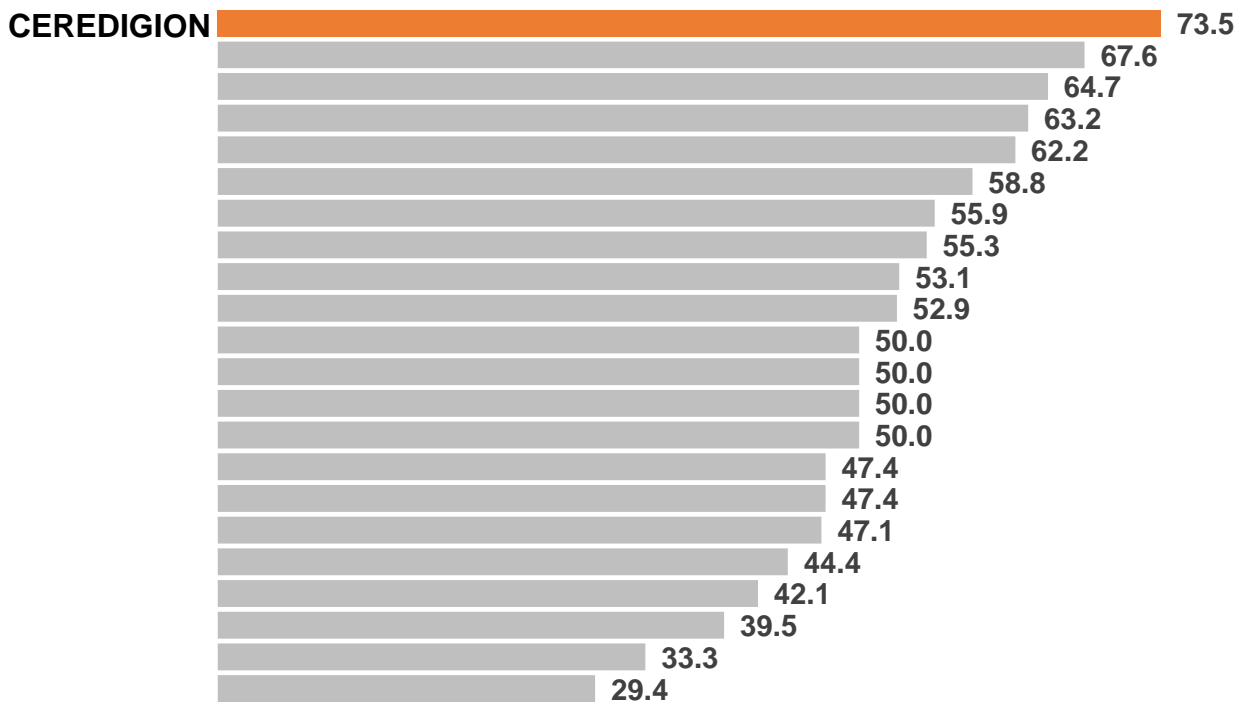
(Results for other Local Authorities anonymised due to restrictions around the use of individual Local Authority results from the Local Authority Performance Profile)

Total number of measures in the upper and upper middle quartile



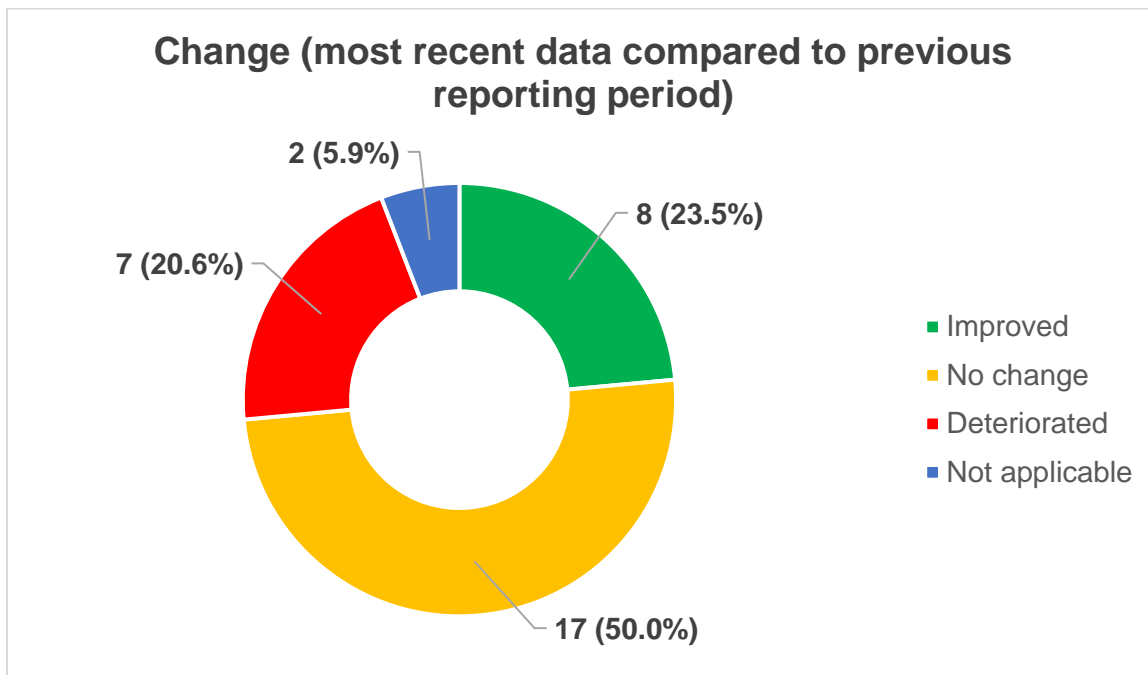
(Results for other Local Authorities anonymised due to restrictions around the use of individual Local Authority results from the Local Authority Performance Profile)

Percentage of measures in the upper and upper middle quartile



(Results for other Local Authorities anonymised due to restrictions around the use of individual Local Authority results from the Local Authority Performance Profile. Please note that the total

number of measures for each local authority varies slightly due to factors such as whether they have retained their housing stock, hence why Ceredigion has a higher proportion of its performance measures in the upper and upper middle quartile).



Ceredigion's Performance Measures by Quartile

Performance measure	Current date	Current value	Current quartile rank	Current rank	Current performance based on value
Upper quartile					
% of complaints the Ombudsman upheld against the local authority	2022 April-September	0	1	1	↔
Number of complaints received per 1,000 residents (adjusted)	2022 April-September	1.7	1	4	↑
% of council tax debit written off during the year	2023-24	0	1	1	↔
Amount of council tax arrears received as a % of the arrears debit	2023-24	35.7	1	2	↑
% of school leavers; Year 11; NEET (known not to be in employment, full time education or work based training for young people)	2023	1.5	1	5	↓
% of learners achieving 3 or more A-levels; A* - C	2021/22	62	1	5	↑
Households successfully relieved from homelessness - Percentage (%)	2022-23 Annual	48	1	4	↑
Households successfully prevented from homelessness - Percentage (%)	2022-23 Annual	68.9	1	5	↑
Households positively discharged from homelessness - Percentage (%)	2022-23 Annual	80	1	4	↑
Total number of dwellings improved through local authority assistance per 10,000 households	2020-21	36.3	1	4	↑
Total number of recorded fly-tipping incidents per 1,000 of population	2022-23	2.5	1	5	↓
% of municipal waste reused, recycled or composted (Statutory Target)	2022-23	70.3	1	4	↑
% of pupils taught Welsh as a first language	2023/24	57.7	1	3	↑
Upper middle quartile					
Amount of council tax received as a % of the total debit	2023-24	96.7	2	7	↔
% of school leavers; Year 13; NEET (known not to be in employment, full time education or work based training for young people)	2023	2.8	2	8	↓
Number of learners enrolled in local authority community learning per 1,000 population	2022/23	6.6	2	7	↑
Liquidity (Working capital) ratio	2022-23	2	2	6	↓
Total Useable Reserves as a % of net cost of services	2022-23	42.7	2	10	↓
Number accommodated temporarily per 10,000 households	2020-21 January-March	17.2	2	7	↓

Number of dwellings improved with Disabled Facilities Grants per 10,000 households	2020-21	15.9	2	11	↓
Number additional affordable housing units delivered per 10,000 households	2020-21	26.4	2	11	↑
% of reablement packages completed where the need for support was maintained, reduced or mitigated	2022-23	95	2	6	–
% of statutory visits completed in statutory/approved timescales	2022-23	81.5	2	10	↑
Kilograms of residual household waste collected per person	2022-23	167	2	10	↑
Kilograms of residual household waste collected per dwelling	2022-23	325	2	9	↑
Lower middle quartile					
% of complaints that were upheld	2022 April-September	51	3	15	↓
% of care and support plans that were reviewed at least once during the year	2022-23	46.7	3	15	↓
Lower quartile					
% of complaints referred to the Ombudsman	2022 April-September	32.7	4	21	↑
% of complaints closed within 20 days	2022 April-September	55.1	4	21	↓
Amount of council tax collected as a % of the total budgeted amount	2023-24	97.8	4	18	↓
% of enquiries completed in 7 days (adult social care)	2022-23	69.8	4	17	↑
% of Children Looked After (CLA) with one or more change of school	2022-23	15.4	4	22	↓
% of children placed on the register that had previously been registered in previous 12 months	2022-23	10.1	4	19	↑
% of assessments where there is evidence that the child has been seen	2022-23	22.7	4	22	–