

Ceredigion County Council **Social Care**

# **Tîm Plant Anabl Ceredigion Disabled Children's Team**



**GIG**  
CYMRU  
**NHS**  
WALES

Bwrdd Iechyd Prifysgol  
Hywel Dda  
University Health Board

**...taking care to make a difference**

**Large Print or other format/medium  
are available on request**

**please telephone**



**01545 574000**



**or Email**

**contact-socservs@ceredigion.gov.uk**

**Porth Gofal Office Hours:**

Monday – Thursday: 8.45 a.m. – 5.00 p.m.

Friday: 8.45 a.m. – 4.30 p.m.

**You can find information about services provided  
by Ceredigion County Council on our website at:**

**[www.ceredigion.gov.uk](http://www.ceredigion.gov.uk)**

**and/or Hywel Dda University Health Board website:**

**[www.hywelddalhb.wales.nhs.uk](http://www.hywelddalhb.wales.nhs.uk)**

Reviewed December 2019

# **Tîm Plant Anabl CEREDIGION Disabled Children's Team**

## **A partnership between Ceredigion Social Care, Education and Hywel Dda University Health Board.**

### **What do we do?**

The role of Tîm Plant Anabl/Disabled Children's Team is to co-ordinate services for children and young people aged 0-18 (and their families) who have a learning, physical or sensory disability that causes significant difficulty in daily living.

The following services may be available depending on your child's needs:

- Providing a keyworker service for your child. A keyworker is a named person within the Team who provide information and advice to the family, identifying and addressing needs, accessing and co-ordinating services for the family. They ensure access to a delivery of services from different agencies and professionals are co-ordinated.
- Providing Support at the time of your child's diagnosis
- Identifying with you the needs of your child by undertaking an assessment
- Co-ordinating a care plan for your child
- Referring to Services your child may need

- With your consent, sharing information with the other professionals involved with your child, to help us to work together
- Consulting with your child about their views/feelings
- Talking to you about your child's future
- Discussing any concerns and providing support if you need it
- Writing letters of support, helping you with forms and attending meetings with you if you so wish
- Providing a Short Breaks Service
- Providing an Occupational Therapy Assessment in activities of daily living and environmental adaptations
- Promoting self-help skills
- Advising you about any nursing / significant health needs
- Providing a Project Worker to work directly with young people
- Providing support for individuals and families living with autistic spectrum disorders
- ASD Project/Development Worker, Working within the school, home and local community in developing training and awareness around ASD
- Providing information on the following:
  - Your child's disability
  - Self-help groups
  - Voluntary organisations that can help

- Benefits
- Play schemes
- Short Break/Sitting Service
- Educational process
- Referral to other organisations
- Young Carers/Siblings group
- Direct Payments
- Carers Assessment
- Register of Disabled children
- Provide bowel and bladder assessments
- Provide sleep, toileting and early intervention support
- Provide training workshops and carers well being days

## **Who are we?**

We are a multi-agency team set up in partnership by Social Care, Health and Education. The team consists of a Manager; Senior Social Work Practitioner, Senior Health Practitioner, Specialist Health Visitors, Specialist Social Workers, Educational Specialist, Community Children's Nurse, Occupational Therapist, Short Break Social Worker, Project Worker, Autism Social Worker and Autism Project Worker/Development Worker, 2 Administrative Assistants and a Family Support worker

Several of the team members are Welsh speaking, therefore in line with the Welsh language offer if you have a preference, please let us know.

The Social Workers, Health Visitors, Educational Specialists and Community Children's Nurse are also Keyworkers. This person is the keypoint of contact for you and your child. He/she can visit you at home and can also be contacted at the Office.

## **Finding out what Support you need (Assessment of Need)**

Before we can offer you help, we need to find out exactly what kind of support you need. We do this through the assessment process.

If you have a child with any kind of disability you have the right to have your child's needs assessed. To help get the clearest picture of your child's needs we may consult with any other agencies involved.

Once we know what Support Services your child needs, we will agree a Care and Support Plan and start the process of referral and co-ordinating provision of those Services.

## **Who monitors our work?**

Tim Plant Anabl/Disabled Children's Management Team involving Hywel Dda University Health Board, Social Care, Education and a parent representative. The role of this group is to monitor the Team business plan, taking developments forward.

## **How do I get support from Tîm Plant Anabl/ Disabled Children's Team?**

If you have a disabled child and wish to request an assessment of your child's needs, telephone Porth Gofal on:



**01545 574000**

8.45 a.m. - 5.00 p.m. Monday to Thursday

8.45 a.m. – 4.30 p.m. on a Friday

The Initial Enquiry may come directly from you as parents or through professionals e.g. Speech Therapist, Health Visitors, Social Workers, Paediatricians, GP's, School Nurses and Teachers.

## **Register of Disabled Children**

The Children Act 1989 places a responsibility on the Local Authority for opening and maintaining a register of disabled children/young people. The register can help us:

- keep you informed about services
- plan services in a more co-ordinated way

The register is held on computer and access to this information is restricted.

**Ceredigion County Council wholeheartedly supports the principle of equality and recognises the importance of fair access and actively promotes equality of opportunity for all service users and carers.**

## **Advocacy Service**

There is an Advocacy service available and where possible we will arrange for someone to help you put your point across in your dealings with us if you are not able to do this yourself and don't have family or friends to help you.

**Ceredigion Independent Professional Advocacy (CIPA)** can assist if you (or your carer) are over 18 years of age, live in Ceredigion and are currently having an assessment or review of their care and support needs or have a safeguarding concern.



**0800 206 1387**

**Advocacy West Wales** provides an Independent Mental Health Act Advocacy Service (IMHA) for both people in the community and for informal patients at Morlais Ward, Glangwilli Hospital, Carmarthen.



**01437 762935**



[www.advocacywestwales.org.uk](http://www.advocacywestwales.org.uk)



[admin@advocacywestwales.org.uk](mailto:admin@advocacywestwales.org.uk)



**Tros Gynnal** provides help to children and young people to make sure that they have their rights respected and have their voices heard. They can provide information, advocacy, representation, advice and support.



**0808 1682599**



**01545 571865**



**[midandwestwales@tgpcymru.org.uk](mailto:midandwestwales@tgpcymru.org.uk)**

## **Information Sharing and Confidentiality**

Any information that you give us will be kept safe and confidential. We will not disclose your information to anyone not involved in your care without your consent (unless we are obliged to do so by law or there are exceptional circumstances, such as your safety and/or the safety of others).

## **Emergencies**

If you need urgent help outside the opening times of the Porth Gofal (as stated on the inside cover of this leaflet), please contact our Out of Hours Emergency Team on:



**0300 4563554**

Other leaflets detailing the different services offered by Ceredigion Social Care are available on request from Porth Gofal. For further information please telephone:



**01545 574000**

## **Representations/Complaints/Comments**

If you are unhappy about any of our services, or about the way you have been treated, you should initially discuss this with the Team Manager of the Team you have had contact with. We hope that the problem can be resolved at this stage.

If however you are still unhappy, you can take the matter further by making a formal complaint. Ceredigion Social Care has a complaints procedure.

If you think we have done something well, you can also tell us.

For Social Care ask for 'Are we getting it right? Do you have any Comments, Complaints or Compliments?' leaflet.

Other leaflets detailing the different services offered by Ceredigion Social Care are available on request from Porth Gofal. For further information please telephone:



**01545 574000**

We would welcome any comments you have with regard to the content and layout of this leaflet and/or the service you have received. Your views are important so that we can monitor and improve the quality as required. Please could you take time to complete the following:

Name:.....

Address:.....

.....

.....

Tel. No: ..... Date: .....

Leaflet received from: .....

My compliment or complaint:

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(Please continue on a separate page if you need to)



Send this page to:

**Porth Gofal  
Canolfan Rheidol  
Rhodfa Padarn  
Llanbadarn  
Aberystwyth  
SY23 3UE**

**Thank you for your comments**